
SCHEME PARTICIPANT COMPLAINT

For the attention of:

Andrew Dodson
UK NEQAS ICC & ISH Scheme Director
5 Coldbath Square
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Please complete fully:

Participant Number		
Submitted by (enter name)		
Contact details	Postal address	
	Phone	
	Email	

Submit the details of your complaint on a separate sheet(s).

Send this form and your accompanying page(s) detailing your complaint to the Scheme Director, either by post or by email.

1. Receipt of your complaint will be acknowledged
2. The matter will be investigated at the earliest possible opportunity
3. You will receive a response within 10 working days. That response will be either:
 - a. A final decision
 - b. A progress report indicating the likely time until the final decision will be available
4. The Scheme actively takes steps to ensure complaints do not result in discriminatory actions.

IMPORTANT: Do not use this form if you wish to request **reassessment** of your previously assessed slide(s).



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