

## QUALITY IMPROVEMENT FOLLOWING ASSESSMENT

**IMPORTANT: Do not use this form for an Appeal or Referral. Please use the appropriate forms provided for these requests.**

Our Quality Improvement Service is available to registered participants of the UK NEQAS ICC and ISH Scheme. The Quality Improvement Service provides participants with the opportunity to submit material to UK NEQAS ICC and ISH outside of the standard scheme schedule for opinion and feedback and should be regarded as an adjunct to your own internal validation and verification procedures.

- The service provides feedback on staining following re-optimisation of protocols, which may be due to low scores in a previous UK NEQAS assessment or concerns with in-house staining for those antibodies included in the UK NEQAS ICC and ISH scope.
- Optimisation changes to methodology, platform or reagents for those antibodies included in the UK NEQAS ICC and ISH Scope of Accreditation can be sent through this referral service.
- Requests may be reviewed by UK NEQAS ICC and ISH scientific staff, our assessors or other external expert specialists.
- Turnaround times will vary, but these types of requests will be reviewed as soon as possible to ensure that feedback is provided sooner if changes are required for a particular test. The scheme aims to provide a report within 14 working days for this type of request.
- As part of a participant's annual subscription this service is free of charge.

Please supply all requested details:

Date of Request	
Participant Number	
Requested by (enter name)	
Module and antigen	
Primary ab. clone, product code, supplier	
Material(s)	

Accompanying notes (continue on a separate sheet/overleaf if necessary):

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Send in a separate form for each antigen/request.

Return the completed form with your slides and email a copy to: [referrals@ukneqasiccish.org](mailto:referrals@ukneqasiccish.org)

INTERNAL USE ONLY:

Date of receipt:

Number of slides:

Reference number:

Staff initials:



NEQ QF68 v3  
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UK NEQAS ICC & ISH is hosted by External Quality Assessment Services for Cancer Diagnostics  
(Community Interest Company, No. 10585826)

Date of issue: May 2023  
Approved by: S Parry